

## Hard All Inclusive Concept

**Dear Valued Guest**

Thank you for choosing our resort as a destination of your vacation. Please allow us to share with you our **HardAll-Inclusive** Concept especially created for your convenience.

**What is included?**

**Breakfast**

Start your day with our lavish Breakfast Buffet at the Main Restaurant

**Buffet Breakfast**

From 7.00 A.M Till 10.00 A.M

**Late breakfast**

will be served at Restaurant

From 10.00 Till 11:00

**Lunch**

Served at the Main Restaurant from 12:30 till 14:30

**Snacks**

Hot snacks will be served at Main restaurant Terrace

From 15.00 Till 16:30

**Dinner**

Served at the Main Restaurant from 18.30 till 21:00

**Kids Menu**

Kids buffet corner at main restaurant during Breakfast, Lunch and Dinner

**Vegetarians and Food allergic**

For those who are vegetarians and those who had food allergic for any food items please contact the guest relation at the reception area

**Beverages will be served all day long**

All beverages served in glasses, one glass per time

Red bar 09.00 A.M till 00.00

Pool Bar from 10.00 A.M till 17.00

Beach Bar from 10.00 A.M till 17.00

Aqua Park Bar from 10.00 A.M till 17.00

Mineral water, soft drinks, juices, tea, coffee, local spirits, local beer and Local alcoholic served by glass

**Items are not included**

Turkish Coffee, fresh Juices, Imported spirits, Wi-Fi, Any drinks by bottles, Mini bar, Room Service, Telephone calls, House doctor, Diving center, water sports, Video games, Spa, Sauna, Jacuzzi, Massage, Hairdresser and Beauty salon, ,Ala carte restaurant

**Telephone Directory**

Reception & Operator	0
Guest relation	6618
Concierge	604
Housekeeping	706
Room Service	55

**AQUA PARK**

Slides are operating Daily from 10:30 Am till 12:00 and from 14:30 till 16:30

Please follow the Aqua Park rules & make this adventure Safe for You and Your children

**WAKE-UP CALL**

Dial "0" for Operator

**RECEPTION**

**Check-in time 14.00 Check-out time 12.00PM**

**Room Late checkout charge**

EARLY CHECK IN 20\$ FROM 10:00AM

till 16 :00

including lunch 25 \$

till 18 :00

including lunch and dinner 40 \$

till 20:00

including lunch and dinner 60 \$

till 23:00

including lunch and dinner 75 \$

**Safe Deposit Box:**

Available in all rooms free of charge.

The Management is not responsible for the loss of Any Valuables which have not BEEN LOCKED in the safe box.

**Key system:**

The key card is a power saver; it should be inserted in the slot next to your front door to connect the power. We reserve the right to charge for lost card 10.00 Euro per room key card.

**Beach Towels:**

In case of losing towel card you will be charged by 200LE per card. Please take your towels from Towel Center and get your towel card back before leaving.

**Your Bracelet:**

Wrist bands should be worn at all times to enable us to serve you according to your meal plan. Return your bracelet back to the reception on your departure day maximum by 12.00 Non time \$10.00 charge for lost bracelet. Torn bracelet can be changed for free.

**BANK:** Cash machine is located in the lobby area