

**SUNRISE**  
GRAND SELECT  
**Tucana Resort**  
MAKADI BAY

Address: Makadi Bay, P.O. Box 623, Hurghada, Red Sea, Egypt  
Telephone: +20 65 359 0390/99  
Hotline: +(202) 16032  
Fax: +20 65 359 0402  
Resort's Email: [info.tcn@sunrise-resorts.com](mailto:info.tcn@sunrise-resorts.com)  
Reservation Email: [reservation.rm@sunrise-resorts.com](mailto:reservation.rm@sunrise-resorts.com)  
General Manager: Burç Ozarutan  
General Manager's Email: [Burc.ozarutan@sunrise-resorts.com](mailto:Burc.ozarutan@sunrise-resorts.com)

**Welcome to SUNRISE Tucana Resort -Grand Select-**

SUNRISE Tucana Resort is the perfect place for a luxurious holiday. It is located in the heart of Makadi Bay, a main region with the best diving and snorkelling areas.

The resort features an aesthetic, coastal design, with a set of unmatched, sophisticated facilities and amenities to enhance your vacation experience.

Located 37km (40 min) to Hurghada Centre and 32km (33 min) to Hurghada International Airport, the resort features a distinctive location.

**Hotel Facilities**

- Free Wi-Fi throughout the Resort
- 24-hours Front Desk
- Express Check-In/Out
- Multilingual Staff
- Concierge Service
- Guest Service Centre
- Luggage Room
- 24-hours Room Service
- Taxi/Limousine Service
- Parking
- Laundry & Valet Service
- Business Centre
- ATM Machine (with exchange possibility)
- 24-hours On-call Doctor & Pharmacy
- Beauty Salon/Barber Shop
- Gift/Souvenir & Jewellery Shops
- Mini-Market
- Bookshop

**Meetings & Events**

SUNRISE Tucana Resort offers several venues for your event. We are prepared to host your meeting, conference, wedding or any other type of event at our open beach side, poolside and garden spaces. We also have a well-equipped conference room with a screen, a wireless microphone, TV, computer, high speed internet connection, video possibility, data show & flipchart, which is tailored to your event's requirements.

## Room & Bed Capacity

Room Type	No. Rooms	Description	Size (m <sup>2</sup> )
<b>Superior Room</b> (Partial Sea-/Pool- /Garden View)	128	Bedroom with King Size Bed or Twin Beds, Bathroom with Shower, Terrace/Balcony	35
<b>Deluxe Room</b> (Garden View)	50	Bedroom with King Size Bed or Twin Beds, Bathroom with Shower, Terrace/Balcony	43
<b>Junior Jacuzzi Suite</b> (Garden View)	3	Bedroom with King Size Bed or Twin Beds, Bathroom with Shower, Terrace with dining table & outdoor Jacuzzi	36
<b>Junior Swim-Up Suite*</b> (Pool View)	37	Bedroom with King Size Bed or Twin Beds, Bathroom with Shower, Seating Area, Terrace with access to shared Swim-Up Pool	40
<b>Lexi Suite*</b> (Pool View)	2	Bedroom with King Size Bed or Twin Beds, Bathroom with Shower, Seating Area, Terrace with dining table and access to shared Swim-Up Pool	40
<b>Tucana Jacuzzi Suite</b> (Partial/Sea View)	2	Bedroom with King Size Bed, Bathroom with Shower, Seating Area/Living Room, Private Jacuzzi, Balcony	60-67
<b>Tucana Pool Suite</b> (Partial Sea View)	6	Bedroom with King Size Bed, Bathroom with Shower, Seating Area/Living Room, Terrace with access to a private Swimming Pool	50-65
<b>Tucana Pool &amp; Jacuzzi Suite</b> (Partial Sea View)	2	Bedroom with King Size Bed, Bathroom with Shower, Seating Area/Living Room, Private Jacuzzi, Terrace with access to a private Swimming Pool	60-67
<b>Executive Jacuzzi Suite</b> (Partial/Sea View)	2	2 Bedroom: One with King Size Bed and One with Twin Beds, 2 Bathrooms with Shower, Living Room, Private Jacuzzi, Balcony	100
<b>Executive Pool Suite</b> (Partial Sea View)	4	2 Bedroom: One with King Size Bed and One with Twin Beds, 2 Bathrooms with Shower, Living Room, Terrace with access to a private Swimming Pool	90-100
<b>Executive Pool &amp; Jacuzzi Suite</b> (Partial Sea View)	2	2 Bedroom: One with King Size Bed and One with Twin Beds, 2 Bathrooms with Shower, Living Room, Private Jacuzzi, Terrace with access to a private Swimming Pool	100
<b>Special Needs Room</b> (Garden-View)	2	Bedroom with King Size Bed or Twin Beds, Bathroom with Accessible Shower & Handrails, Seating Area, Wardrobe, Terrace, Wide Doors The hotel is equipped with special needs facilities	36
<b>Total</b>	<b>240</b>		

\*Adults only (16+)

### Room Facilities

- SAT HD/LED TV
- Wi-Fi (free of charge)
- Telephone
- Safe Box (Laptop Size)
- Luggage Rack
- Air Conditioning
- Mini-Bar
- Coffee & Tea-Making Facilities
- Hairdryer & Magnifying Mirror
- Aurora Senses Bathroom Amenities
- Scale (upon request)
- In-Room Dining Services (chargeable)
- Iron & Ironing Board (upon request)
- Adapters & Plugs (upon request)
- Bathroom with Shower/Bathtub
- Balcony or Terrace
- Connected Rooms available
- Smoking & Non-Smoking Rooms available

### Restaurants

Name	Opening Hours (Summer)	Opening Hours (Winter)	Type of Serving
<b>Lucina</b> Restaurant	07:00 – 10:30 13:00 – 17:00 19:00 – 22:00	07:00 – 10:30 13:00 – 17:00 18:30 – 22:00	À la Carte <i>International Cuisine</i>
<b>Gaia</b> Restaurant	07:00 – 10:30 13:00 – 15:00 19:00 – 22:00	07:00 – 10:30 12:30 – 14:30 18:30 – 22:00	À la Carte <i>Italian Cuisine</i>
<b>Yades</b> Restaurant	07:00 – 10:30 12:00 – 17:00 19:00 – 22:00	07:00 – 10:30 12:00 – 17:00 18:30 – 22:00	À la Carte <i>Greek Cuisine</i>
<b>Royal Lounge*</b>	07:00 – 18:00	07:00 – 18:00	Royal Breakfast & Lunch
<b>Felucca**</b> Restaurant	19:00 – 22:00	18:30 – 22:00	À la Carte <i>Seafood Cuisine</i>
<b>Bedouin Village</b>	Coming Soon		

\*For Suite Guests Only

\*\*Chargeable

### Snacks

Name	Opening Hours (Summer)	Opening Hours (Winter)
<b>Lucina</b> Restaurant	24 hours (Drinks & Snacks)	24 hours (Drinks & Snacks)

### Bars

Name	Opening Hours (Summer)	Opening Hours (Winter)
<b>Oasis Pool Bar</b>	10:00 – 18:00	10:00 – 18:00
<b>Gitano Bar &amp; Lounge</b>	18:00 – 00:00	18:00 – 00:00
<b>Yades Bar</b>	10:00 – 18:00	10:00 – 17:00
<b>Eos Bar &amp; Lounge</b>	18:00 – 00:00	18:00 – 00:00
<b>Royal Lounge*</b>	10:00 – 18:00	10:00 – 18:00

<b>Indigo Bar &amp; Lounge</b>	18:00 – 00:00	18:00 – 00:00
<b>Anjum Bar</b>	18:00 – 00:00	18:00 – 00:00
<b>Cohiba Bar**</b>	Coming Soon	

\* For Suite Guests Only

\*\* Adults Only

### Recreation & Leisure

<b>Name</b>	<b>Opening Hours (Summer)</b>	<b>Opening Hours (Winter)</b>
<b>Aqua Park*</b>	10:00 – 12:00 15:00 – 17:00	10:00 – 12:00 14:00 – 16:00

\* Access to Aqua Park

### Pools & Beach

<b>Oasis Pool</b>	Heated during Winter
<b>Royal Pool**</b>	Heated during Winter
<b>Infinity Pool</b>	Heated during Winter
<b>Private Beach</b>	

\*\* Adults Only

### Spa & Wellness

<b>Spa*</b>	<b>Opening Hours:</b> 10:00 – 19:00 (chargeable) Sauna, Jacuzzi, Steam Bath, Massage Age: 16+
<b>Gym*</b>	<b>Opening Hours:</b> 08:00 – 20:00 (free of charge) Age: 16+

\* Access to Horus Spa & Sun Up Gym

### Tucana Kid's Club

<b>Name:</b>	Tucana Kids Club
<b>Opening Hours:</b>	10:00 – 12:00 and 15:00 – 17:00 (Thursday off)
<b>Languages:</b>	German, English, French & Russian
<b>Age:</b>	3 -12 years

Tucana Kids Club is led by Professional Caretakers.

We set up a Kids Club with several programs including:

- Arts and Crafts
- Painting and Cooking
- Daily Educational, Entertaining Sports & Activities
- Movie Nights
- Baby-Sitting Service available (chargeable)

## Evening Entertainment

- Daily Evening Animation Shows at the Bedouin Village

## Sports Activities

- Football Field
- Paddle Tennis
- Tennis
- Darts
- Body & Soul Sports
  - Tai Chi
  - Sunset Meditation
  - Yoga
- International Animation Team with daily Program

Access to:

- Mini Golf
- Archery
- Beach Volleyball
- Basketball
- Boccia/French Ball
- Multi-Purpose Court
- Chess Field
- Aerobics
- Billiard

## Chargeable Activities:

Access to:

- Flood Light for Tennis Courts and Football Field
- International Diving Centre
- Banana Boat, Crazy Eight & Donuts
- Aqua Centre
- Sailing
- Kayaking
- Paddling
- Windsurfing
- Parasailing
- Snorkelling
- Boat Trips: Yachts and Glass Boats
- Scuba Diving

## Royal Club Services & Privileges (valid for Royal Club Members)

### • **Royal Limousine Service and Express Check-In and Check-Out**

Upon booking a suite, your Royal Club treatment begins before you even step into the resort. A complimentary limousine service will be provided to drive you from the airport to the resort. You will also step into your suite quicker with our express check-in for our Royal Club members. When you leave, we will ensure that your express check-out will also be hassle free, and provide you with a limousine ride to the airport.

### • **Royal Club Manager**

Not only are we devoted to your comfort and satisfaction, a dedicated Royal Club manager will also be available for you.

### • **Royal Club Lounge**

Our Royal Club guests receive personalized service and exclusive access to our private Royal Club Lounge, with beverage service, snacks, sandwiches, fresh bakeries and pastries during the day.

### • **Royal Treatment and Royal Breakfast**

A complementary collection of fresh flowers, a fruit basket, a bowl of nuts, and cookies will welcome you upon arrival at your suite, with daily replenishments.

Wake up to a fine good morning and start each day with our Royal Breakfast Salmon at the lounge which is open from 07:00 till 10:30. Indulge in superb continental breakfast with fine cheese selections, sparkling wines, smoked salmon and more. Continental Breakfast with 3 kinds of seasonal fresh fruit juices (10:30 – 12:00). A variety of fresh pastries, bakeries and mini sandwiches with various types of fillings will also be available throughout the day.

- **Dining**

Royal Club guests receive a-la-carte restaurant reservation priority so their fine dining experience is always guaranteed. They also receive a special discount for Felucca Restaurant.

- **Spa, Wellness, and Service**

Special Credit Vouchers for the spa, beauty center, and laundry service are also provided to Royal Club guests.

A complimentary tennis court reservation also awaits you.

**Other Royal Club Privileges**

- Digital Free Newspaper
- SAT LED TV
- Royal Club Bar Service (Local alcoholic and non-alcoholic Beverages) from 10:00 till 18:00.
- "Happy Hour" from 17:00 till 18:00.
- Royal Club Lounge snacks such as fresh pastries, bakeries, mini sandwiches & fruits from 10:00 till 18:00.
- Daily mini-bar refill
- A variety of board games, including backgammon, chess, and domino
- Butler service is available 24-hours for Royal Club members

**Last Update:** January 2022