

Dear Valuable Guest, We would like to extend a warm Welcome from the Stella Gardens Resort & Spa Makadi Bay Team, Wishing you a pleasant and memorable stay with us.

MEAL PLAN: An everyday opportunity to challenge your taste buds...

Breakfast	07:00 - 10:00	Main Restaurant	Open Buffet
Late Breakfast	11:00-12:00	Oriental restaurant	Danish , Croissant
Lunch	12:30 - 15:00	Main Restaurant	Open Buffet
Afternoon snacks	12:30 – 17:00	Sea Breeze (Beach Restaurant)	Pizza, Danish and Pastries
Snacks	12:30 - 17:00	Beach restaurant and oriental restaurant	Fresh Salads, Pizza, Open sandwiches (daily 2 kinds of hot sandwiches) and Fresh Fruits
Dinner	18:00 – 21:30	Main Restaurant	Daily open buffet style with daily theme nights
Dinner at the À la carte	18:30 – 20:00	Four À la carte	2 Visits only per week (Minimum stay 6 nights)

BEVERAGES: How great is it that you can drink from 4 bars at Stella Gardens Resorts & Spa.....

Soft Drinks Cola, Sprite, Fanta, Soda, Tonic, Diet Cola, Cocktails, Juices dispensers and Mineral Water dispensers.	Alcoholic Drinks Beer, local Wine (White, Rose & Red), Cocktails Local Vodka, Gin, Rum, Whisky, Ouzo, Tequila and Brandy.	Hot Beverage Espresso, American Coffee, Cappuccino, Hot Chocolate and Tea selection.	Lobby Bar	10:00 - 23:00
			Cocktail bar	18:00 – 23:00
			Slide Pool Bar	10:00 - sunset
			Waves Pool Bar	10:00 - sunset
			Heated Pool Bar	10:00 - sunset

- **In case of lost key card will be against charge 5 Euros or 6 \$ or**
- **In case of lost Towel / towel card will be against charge 15 Euros or 16 \$ or**
- **You can receive the beach towel on the Towel Station at the beach. Please leave your towel or towel card back before check out time at the reception.**
- Prior reservation is mandatory for all À la carte restaurants. (Please reserve your table from 09:00 till 14:00 at the Reception desk). **You can choose 2 of 4 A la carte restaurants of Stella Beach & Stella Gardens by maximum 2 Visits only per week from the 4 restaurants as per availability.**
- Mini Bar at the room is extra charge. One bottle of mineral water will be provided per person per day at the room free of charge.
- Wine Service only at the Main Restaurant, A la carte restaurants & Lobby Bar.
- Fresh juice, Turkish coffee, ice cream is extra charge, all drinks and food doesn't mentioned at All-inclusive menu is extra charge.
- Discotheque opens daily from 23:00 till 01:00 O'clock (Food & Beverage extra charge).
- Beverage service is by glass, to refill only.
- For any extras, please sign the checks and pay at the reception.
- Outlets operation hours and days are subject to change according to hotel discretion without prior notice, and it might vary according to season.
- The all-inclusive package will be ended at the same check out time which is 12:00 at noon.
- This formula is made for personal use, under no circumstances to be misused by inviting others for any of its item; in case it might happen this item will be charged to guest bill.
- Please, order the breakfast or lunch box one day before the trip at the reception till 20:00 PM

- For any transportation, kindly to contact hotel taxi service (Against Charge).
- **Gym:** Daily open from 10:00 till 20:00. (Free of charge), upon prior request
- **Animation:** The hotel offers big variety of free entertainment and activities every day.
- **Additional services:** For a supplement, you can also enjoy the following services and activities.
- **Disco:** Working daily from 23:00 till 01:00 midnight (Entree cost 10 euro per person and all beverages are included , incase of entrée free of chage all beverages will be extra charge) the age is over 18 years old .

<p>Additional services:</p> <ul style="list-style-type: none"> • Tennis Court additional charge (8 € or 9 \$) for hour 2 person without rackets (12 € or 13 \$) for hour 2 person with rackets • Mini Golf additional charge (5 € or 6\$) per hour per person • Billiard with additional charge 60 Minutes (5 € or 6 \$) 30 Minute (3 € or 4 \$) <p>Spa & Wellness Center: From 10:00 till 19:00</p> <p>Laundry service: From 08:00 till 18:00</p> <p>Medical centre: 24 hours / 7 days.</p> <p>International Telephone calls: 15 L.E per minute, please dial 9 from and then the country code from your room.</p>	<p>Late Check Out:</p> <ul style="list-style-type: none"> • From 12:00 till 18:00 PM 30 Euros including lunch per room. • From 12:00 till 21:00 PM 35 Euros without lunch & Dinner per room. • From 12:00 till 21:00 PM 50 Euros including lunch & Dinner per room. • Please, check the availability one day before your departure with the Reception. • Internet: You have the possibility to receive the internet cards on the reception, Terrace, Lobby Bar & rooms (Against extra charge). • In case you need internet against charge in the room please inform the reception • Free Wi-Fi is available in the reception only.
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General Information:

- Check-in time is 14:00 and check-out time is 12:00.
- Internal Shuttle bus: (Taftaf) From Stella Gardens to Stella Beach and from Stella Beach to Stella Gardens, free of charge until 23:00
- Safe Box: Please, leave your valuables and money in the safe box of your room. The hotel is not responsible for lost things.
- The shop arcade is not under the hotel management, the hotel shall not take any responsibility rewards their attitude and purchases.
- You can receive the beach towel on the Towel Station at the Aqua Pool. In case of loss the towel, an amount of 15 euro will be charged. Please leave your towel back before check out time
- To call the reception please press (0) and to call another room please dial the room number.
- Reservation of the sun beds with towels or personal things is not permitted. **First Come – First serve.**
- Children should stay only under supervision of the parents on the balcony on the first or second floor.

Again, thank you very much for choosing Stella Gardens Resort & Spa Makadi Bay.