



## **HOTEL FACT SHEET & SUMMER CONCEPT**

### **GENERAL INFORMATION**

**NAME OF THE HOTEL**

**NATIONAL CATEGORY**

**ADDRESS**

**TELEPHONE**

**TELEFAX**

**WEB SITE**

**E – MAIL**

**HOTEL MANAGER**

**SALES & MARKETING COORDINATOR**

**PENSION TYPE**

**YEAR OF CONSTRUCTION**

**SERVICE PERIOD**

**LANGUAGES**

**SYSTEMS & CERTIFICATIONS**

**: SUENO HOTELS BEACH SIDE**

: Official 5 Star

: Side Mah. Adnan Menderes Bulvarı No: 24/1 Side - Manavgat / ANTALYA

: +90 242 744 10 00 (pbx)

: +90 242 744 10 31

: [www.sueno.com.tr](http://www.sueno.com.tr)

: [info@sueno.com.tr](mailto:info@sueno.com.tr)

: Mr. Haşim ERDOĞAN

: Mr. Kadir EĞİN

: Ultra All Inclusive (01 April – 31 October) / All Inclusive (01 November – 31 March)

: June 2006

: All Year round

: Turkish, English, German, Russian

: Quality Management System TS EN ISO 9001

Environmental Management System TS EN ISO 14001

Food Safety Management System TS EN ISO 22000

Occupational Health and Safety Management System TS ISO 45001

Customer satisfaction – Complaints Management System TS ISO 10002

Green Key & Blue Flag

**COVID-19 (PANDEMIC)**

: As the rules for social distance and circulars of the ministry started due to COVID-19 can be renewed or changed in this process, changes to the concept content of our hotels may occur. Sueno Hotels reserves the right to make changes to the concept and service content due to COVID-19.

**DISTANCE TO THE AIRPORT**

: Antalya (AYT) 60 km

**TRANSFER TIME**

: About 45 Minutes

**DISTANCE TO THE NEAREST CITY**

: Antalya 70 km

**DOWNTOWN, SHOPPING AND**

: Manavgat 5 km

**NEAREST HOSPITAL**

: Side 1 km

**DISTANCE TO THE**

: Perge 75 km

**HISTORICAL PLACES**

: Termessos 95 km

Phaselis 150 km

Myra 250 km

Aspendos 30 km

Side 1 km

### **DESCRIPTION OF HOTEL**

**BUILD AND TERRITORY**

: A Resort Hotel builded on a territory of 130.000 m<sup>2</sup> as a Main Building direct at the Beach and 13 Blocks Villas. The main building consists of 606 rooms over 5 floors and the villas are built around a 2.800 m<sup>2</sup> swimming pool, which have total 154 rooms. These rooms are available some with pool or garden views.

**PLACE OF THE BEACH**

: Private beach with Blue Flag is directly in front of the Hotel building (Sand surface with length of 260 m). Shallow Sea and fine Sandy Beach. Pier (15.05 – 15.10), Planet Beach Club, sunbeds and sunblinds are available for Guests.

### WELCOME & FAREWELL

Welcome and farewell of Guests with several Snacks and beverages (01.06 - 30.09)
Welcome of guest with cold towels (according to the season) (01.06 - 30.09)
Personel accompanying for VIP's and Guests from Villas to the room
Providing all the necessary informations for 24 hours by the hotel staff
Providing drinks to adults and children during the check-in (01.06 - 30.09)
Indoor and Outdoor Parking for Free with Valet parking service
Reservation priority at the Main Restaurant for handicapped guests

### OUR ROOMS

Name of Room Type	Room Code	Number of Rooms	Size m <sup>2</sup>	Room View		Room sections									Floor		Bath		
				Lat.	Sea	Land	Total Rooms	Bed Room	Living Room	Terrace	Balcony	Jacuzzi	WC	Bath	Maximum Capacity	Carpet	Laminate	Shower	Bathtub
Standart Room	OSTD	495	31	X		X	1	1			1			1	2+1	X	X		1
Family Room	OFAM	95	43	X		X	2	2			1			1	3+1	X	X		1
Suite Room	OSUI	7	91	X			2	1	1		1	1		1	3+1	X	X		1
Handicapped Room	OSTD	8	31			X	1	1			1			1	2+1	X	X	1	
King Suite	KSUI	1	173	X			2	1	1		1	1	1	1	3+1	X	X		1
Villa Standart Room	GLS	134	31			X	1	1		1	1			1	2+1		X	1	1
Villa Family Room	GLFM	20	54			X	2	2		1	1			1	3+1		X	1	1

Villa rooms are behind the main building and are distributed in 13 blocks. These rooms are located on the ground floor or in the 1st floor. These rooms are available some with pool or garden views.

### FREE OF CHARGE SERVICES IN ROOM

	Standart Room	Family Room	Suite Room	Handicapped Room	King Suite	Villa Standart Room	Villa Family Room
Room Cleaning	X	X	X	X	X	X	X
Hot Setup (Tea & Coffee)		X					X
Minibar (Water, Mineral Water, Soft drinks, Beer)	X	X	X	X	X	X	X
Digital Safe	X	X	X	X	X	X	X
Direct dial telephone	X	X	X	X	X	X	X
Sat.-LCD TV	X	X	X	X	X	X	X
Hair Dryer	X	X	X	X	X	X	X
Air Condition (Central / 01.04.-31.10 cooling / 01.11.-31.03. heating)	X	X	X	X	X	X	X
Wi-Fi Internet	X	X	X	X	X	X	X

### HONEYMOONERS

Up-grade upon availability to higher room category
Fresh Flower arrangement at the room
Fruit basket and a bottle of sparkling wine in the room
First morning complimentary "continental breakfast" served in the room (Breakfast service time will be arranged via Guest Relations during C/In)
A complimentary dinner in one ala carte restaurant with decorated table and a bottle of sparkling wine service. (the date and the restaurant will be asked by Guest Relations during C/In for pre-booking)
%25 discount by massages at the SPA Center
Honeymoon room decoration (Roses, slippers, bathrobes etc.)

### FACILITIES

Unit Name	Place	Opening Times		Size	Capacity	Free	Extra	Description
				m <sup>2</sup>				
Main Lobby	Lobby	24 hours		4.087		X		
Reception	Lobby	24 hours				X		
Luggage carrier	Lobby	24 hours				X		
Guest Relation	Lobby	08:30	00:00			X		
Cinema	Ground Floor	15:00	22:30	171	130 Person	X		2 times a day
Amusement Park	Outside	20:00	00:00	2.922			X	Outside (depend on weather conditions)
Amphitheater	Outside	20:30	22:30	1.649	1.500 person	X		Outside
Entertainment Center	Ground Floor	16:00	00:00	1.035			X	Indoor
Shopping Center	Ground Floor			339			X	7 Shops
SPA Center	Ground Floor	08:00	20:00	900		X		Treatments extra charge
VIP Spa Center	Ground Floor	09:00	20:00	200			X	Facility and Treatments extra charge
Fitness Center	Ground Floor	08:00	20:00	200		X		
Meeting Rooms	Lobby & Ground Floor						X	8 Meeting Rooms
Lollipop Kids Club	Ground Floor	10:00	17:30	120		X		Winter Indoor
Lollipop Kids Club	Outside	10:00	00:00	330		X		Summer outdoor
Laundry & Dry Cleaning	Ground Floor			534			X	
Planet Beach Club Pavillon	Beach	09:00	18:00		12 Pavillon		X	with Service
Pier	Beach	09:30	19:00	1.664		X		with Bar (15.05 – 15.09)
Aquapark	Outside	10:00 – 12:00	13:30 – 17:00	500		X		8 slides
Car Park	Garage	24 hours		405		X		
Medical Service	Ground Floor	24 hours		77			X	Doctor Visit times
Volleyball	Outside					X		1 Court
Beach Volleyball	Beach					X		2 Courts
Basketball Court	Outside					X		1 Court
Tennis Courts	Outside					X		4 Hard courts
Football Pitches	Outside						X	2 x 90m*60m Gras & 1 x 45m*38m Artifical Gras

### MEAL SERVICES & RESTAURANTS

Services	Place	Menu	Opening Times		Indoor Cap.	Outdoor Cap.	Description
Breakfast	Main Restaurant	Open Buffet	07:00	10:00	1.207 person	152 person	Fresh Orange Juice
Breakfast	Villas Restaurant	Open Buffet	08:00	10:00	72 person		
Late Breakfast	Main Restaurant	Limited Buffet	10:00	11:00	887 person	152 person	
Lunch	Main Restaurant	Open Buffet	12:30	14:30	722 person		Service
Dinner	Main Restaurant	Open Buffet	19:00	21:30	1.207 person	152 person	Service
Child Buffet	Main Restaurant	Open Buffet	19:00	20:00	93 person		International
Midnight Snack	Main Restaurant	Limited Buffet	23:30	00:30	310 person		
Night Snack	Main Restaurant	Limited Buffet	00:30	07:00	310 person		
Snack	Beach Bar	Limited Buffet	12:30	14:30	128 person		
Simit & Poğaç	Café Türk	Self Service	10:30	12:30	132 person	142 person	
Sueno Patisserie	Coffee House	Self Service	11:00	19:00	152 person		
Snack	Villas Restaurant	A'la carte	12:30	15:00	72 person		
Pizza	Pizza Restaurant	A'la carte	12:30	16:00	128 person		
Food Court	Side Street	Self Service	12:30	16:00			Suschi, Chicken and Fish Tenders, Döner, Meatball, Pita, Nudel, Pastry, Salat, Pita bread, Burger, Sandwiches, baking potatoes, French Fries, Milc Desserts, Ice creme, Ethnic food
Food & Beverages	Room Service	A'la carte	24 hours				Extra Charge

**Note:** Some food courts may close earlier in Side Street.

### A'la CARTE RESTAURANTS

Unit Name	Place	Menu	Opening Times		Indoor Capacity	Outdoor Capacity	Description
Far East	Main Building	A'la carte	19:00	21:00	60 person	-	Service Charge pp. 5.-€
Mexican	Main Building	A'la carte	19:00	21:00	60 person	-	Service Charge pp. 5.-€
Italian	Main Building	A'la carte	19:00	21:00	60 person	-	Service Charge pp. 5.-€
Turkish	Main Building	A'la carte	19:00	21:00	120 person	-	Service Charge pp. 5.-€
Fish	Villas Restaurant	A'la carte	19:00	21:00	40 person	70 person	Service Charge pp. 5.-€
Barbeque	Beach Bar	A'la carte	19:00	21:00	-	120 person	Service Charge pp. 5.-€

**Note:** 0-4 Kids for Free. Barbeque opening times (Date) 15.06.-15.09.

## BARS

Unit Name	Place	Opening Times		Capacity	Inclusive	Extra	Description
Ada Bar (Lounge Bar)	Lobby	24 hours		450 person	X		Local and some Import alcoholic/nonalcoholic and hot drinks
Palm Bar	Lobby	16:00	00:00	70 person	X		Local and some Import alcoholic/nonalcoholic drinks
Coffee House	Lobby	09:30	00:00	152 person	X		Hot drinks
Bowling Bar	Ground Floor	16:00	00:00	30 person	X		Local and some Import alcoholic/nonalcoholic and hot drinks
Disco	Ground Floor	00:00	03:00	200 person	X		Local and some Import alcoholic/nonalcoholic drinks
Café Türk	Ground Floor	08:30	00:00	350 person	X		Turkish Coffee & Tea
Vitamin Bar	SPA Center	09:00	20:00	10 person	X		Local nonalcoholic and hot drinks
Meydan Pool Bar	Pool side	09:30	00:00	60 person	X		Local and some Import alcoholic/nonalcoholic and hot drinks
Beach Bar	Beach	10:00	19:00		X		Local and some Import alcoholic/nonalcoholic and hot drinks
Pier Bar (15.05 – 15.09)	Pier	09:30-19:00	21:00-00:00	50 person	X		Local and some Import alcoholic/nonalcoholic and hot drinks
Hamak Bar	Villas	09:30	22:00	48 person	X		Local and some Import alcoholic/nonalcoholic and hot drinks
Luna Bar	Amusement Park	20:00	00:00		X		Nonalcoholic and hot drinks
Planet Beach Club	Beach	09:00-18:00	22:30-00:00	12 Pavillon		X	Local and some Import alcoholic/nonalcoholic and hot drinks

**Local / import drinks and nonalcoholic drinks:** Soft & Hot Drinks, Beer, Yoghurt Milk, Turkish Coffee, Raki, Vermouth & Tequila sorts, Irish Cream Liqueur, Cin, Vodka, Rum , Cognac, Whisky. Some import drinks are served at certain bars.

## MINIBAR

Bier (4 box)	Cola Light (1 box)	Sprite (2 boxes)	Soda (2 bottles)	Coca Cola (2 boxes)	Fanta (2 boxes)	Water (2 bottles)	
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**Note:** The contents of the minibar is checked daily.

## MEETING ROOMS

Name	m <sup>2</sup>	Height	Theater	Class	-U-Shape	Banquet Rectangular	Banquet	Cocktail
Çınar Ball Room	1.300+200	6,5 m	1.800	1.200	300	1.500	1.100	2.050
Çınar 1	400	6,5 m	400	300	80	300	200	550
Çınar 2	450	6,5 m	600	400	150	400	300	600
Çınar 3	450	6,5 m	600	400	150	400	300	600
Sedir	145	4	180	120	60	120	100	180
Ardıç	106	4	150	60	50	70	60	150

Name	m <sup>2</sup>	Height	Theater	Class	-U-Shape	Banquet Rectangular	Banquet	Cocktail
Ladin	1.200	4	1.100	800	200	900	700	1.300
Gökнар	80	4	100	50	40	50	50	100
Meşe	94	4	110	70	40	50	50	120
Yeşilçam	60	4	70	30	20	30	30	70
Business Center	75	4	X	X	X	X	X	X
Foyer (Lobby)	1.000	4						

### SWIMMING POOLS

Pool	Place	Size m <sup>2</sup>	Depth	Fresh Water	Outdoor	Indoor	Cover	Heated	Slides
Aktivty Pool	Outside	909	1,40 cm	X	X				
Relax Pool	Outside	334	1,40 cm	X	X				
Cave Pool	Outside	275	1,40 cm	X	X				
Terrace Pool	Outside	275	1,40 cm	X	X				
Terrace Pool – 1	Outside	305	1,40 cm	X	X				
Child Pool	Outside	190	35 cm	X	X				3 slides
Villas Pool	Outside	2.660	1,40 cm	X	X				
Villas Pool – 1	Outside	681	1,40 cm	X	X				
Villas Child Pool	Outside	51	35 cm	X	X				
Indoor Pool	SPA Center	373	1,40 cm	X		X			
Indoor Child Pool	SPA Center	23	35 cm	X		X			
Aquapark	Outside	567	1,20 cm	X	X				8 slides

**Note:** Outdoor Swimming Pools are closed in Winter season.

### SPA & WELLNESS

225 m <sup>2</sup> Indoor Pool	30 m <sup>2</sup> Indoor Child Pool	1 VIP Section	1 Fitness Center	1 Vitamin Bar
2 Steam Bath	2 Sauna	2 Turkish Bath	Massage Rooms	Treatment Rooms
2 Changing Rooms	2 Relax Area			
<b>Free of Charge</b>	Turkish Bath	Sauna	Steam Bath	Changing Rooms
	Indoor Pool	Indoor Child Pool	Fitness Center	Relax Area
<b>Extra Charge</b>	Turkish Bath	Sauna	Steam Bath	Adventure Shower
	VIP Section	Vitamin Bar	Massage & Body-Care Treatments	Massage (with Jacuzzi) & Salt & Ice Rooms

### SPORTS & ACTIVITIES

<b>Free of Charge</b>	Animation	Sport Tournaments	Mountain bike Tours	Water Gymnastic	Boccia	Dart
	Beach Games	Tennis Equipment	Nordic walking Tours	Water Volleyball	Step	Pilates
	Pool Games	Tennis Courts	Cafe Games	Waterball	Aerobic	Stretching
	Olympic Games (1 x Week)	Tennis Lessons (off 4 pers)	Fitness Center	Beach Volleyball	Basketball	Lollipop Kids Club
	Shooting (Air-gun)	Archery	Mini Football	Mini Golf	Table Tennis	Shuffleboard
<b>Extra Charge</b>	Private Tennis Lesson	Electronic Games				
	2 Football Fields	Tennis & Football Lighting				

**LOLLIPOP KIDS CLUB**

<ul style="list-style-type: none"> <li>*04-12 Age Kids Club</li> <li>*13-16 Age Teenage Club (01.06 – 01.09)</li> <li>*Kids Cinema</li> <li>*Aktivity Room (Painting)</li> <li>*Playground</li> <li>*Mini Disco</li> <li>*Baby Trolley (Rent a Car Extra Charge)</li> <li>*Lollipop Kids Club Service hours can change according the season.</li> </ul>	<ul style="list-style-type: none"> <li>*Between 01.05 – 30.09 Lolli Town (extra charge)</li> <li>*Babysitter service (extra charge and at 01 year)</li> </ul>
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**PAVILLONS & BEACH**

<p><b>Pavillon (Planet Beach Club)</b></p> <ul style="list-style-type: none"> <li>*12 Pavillon Units</li> <li>*Working hours 09:00 – 18:00</li> <li>*Service is available by reservation from Guest Relation.</li> <li>*Hotel Staff will be glad to provide food and beverage service.</li> </ul>	<p><b>Beach</b></p> <ul style="list-style-type: none"> <li>*Working hours Life Guard 09:00 – 19:00</li> <li>*Distance to hotel is 0 meter.</li> <li>*Shallow and fine Sandy Beach</li> <li>*260 meter length private Beach</li> <li>*WC, shower, changing rooms</li> <li>*Beach towels , beach sunblinds and sun beds are free of charge</li> <li>*Pier size of 1.664 m<sup>2</sup> (15.05 – 15.10)</li> </ul>
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**ENTERTAINMENT**

<b>Free of Charge</b>	Pool Games	Beach Games	Night Shows	Concerts (some Months)	Live Music	
	Open Air Disco	Olympic Games	Concept Party's	Daily Tournaments		
<b>Extra Charge</b>	Entertainment Center	Carousel	Billard	Bowling (4 Line)	Rodeo	
	Play Station	Table Football	Electronic Games	Atari Games	Amusement Park	
	Ferris wheel	Mini Roller Coaster	Auto Scooter	Mini Go – Cart	Discovery	

**Note:** Shows between 01.05 – 15.10.

**AQUAPARK**

<b>Free of Charge</b>	Bugi Bugi (80 m)	Hillside (30 m)	Phantom Sari (30 m)	Three Carpet (30 m)	
	Pipe (26 m)	Kamikaze (70 m)	Phantom Mavi (30 m)	Witches Bowl (14 m)	

**DIVERSES**

Name	Yes	No	Inclusive	Extra	Description
Credit Cards	X				Visa, Eurocard, Mastercard
Late Check Out	X			X	If available; 12:00 - 16:00 (30 €) / 12:00 - 22.00 (50 €)
Express Check In	X				For groups with advanced Pre-info
Smoking Rooms		X			
Pets		X			Not Allowed
Lifts	X				8 in Total
Room Service	X			X	24 hours
Doctor Service	X			X	Visit time
Laundry Service	X			X	
Photocopy	X			X	
Fax	X			X	
Telephone	X			X	
Shops	X			X	Textile, Leather, Souvenir, Silver, Market, Photo Shop, Hairdresser, Rent a Car

**All activities depend on season & weather conditions and Sueno Hotels Beach Side may change programmes without any notice.**