

Service Guide

Welcome into the Fairmont Ajman Family!

To enhance your stay and to create unforgettable memories, please find the below information about our restaurants & bars, services and recreation facilities for your reference. If you require any further assistance, do not hesitate to contact the Royal Service Team by dialing “0” in your room

Rooms

Check-In Time: 15:00 pm

Check-Out Time: 12:00 pm

Non-Smoking Rooms available.

Due to security reasons, we do not allow to burn Bahur or to smoke shisha in the room.

Restaurants & Bars

We offer a variety of restaurants and bars.

Spectrum Restaurant(Buffet) Ground Floor

Breakfast 07:00 am – 11:00 am

Lunch 12:30 pm– 15:30 pm

Dinner 18:30 pm – 22:30 pm

Gioia (Italian Restaurant) Ground Floor

Lunch 12:30 pm – 15:30 pm

Dinner 19:00 pm – 23:00 pm

Salt& Sea Pool Bar (Beach Restaurant) Beach side

11:00am – 20:00 pm Daily

-Shisha Timing 13:00 pm - 19:30 pm

-BBQ Night& entertainment (every Friday) : 19:30pm-22:00pm

Barbeque only (140aed/p) ,

BBQ & Drinks(240AED/p)

Kiyi Lounge (Restaurant & Bar) Ground Floor

12:00 pm – 02:00 am

Shisha Timing 12:00 pm - 01:00 am

Spectrum Lobby Lounge Ground Floor

09:00 am – 18:00 pm

In-Room Dining (IRD) Ground Floor

Available 24/7 everyday

Dress Code

We kindly ask you to adapt to the hotel’s decent dressing code in respect to other guests and the hotel’s ambience

Outside Food Policy

For hygiene and safety reasons, Please be informed that guest can order food from outside but will have to personally collect it

From the delivery person because they (delivery person) are not allowed to enter the hotel premises

Note: -The concierge and Guest service Team are not permitted to take the food from the Delivery person to the room

Recreation Facilities

 Beach
07:00 am – sunset (as per UAE law)


 Pool
07:00 am – sunset

 Sauna, Steam and Gym (24/7) M1 Floor

Sauna & Steam: 09:00 am – 18:00 pm

 Paddle Tennis Court (prior reservation required)

Temporarily closed

 Water Sports Jet Ski (Booking needed) Beach side
09:00 am – sunset

 Wellbeing Spa M1 Floor
09:00 am – 21:00 pm

☀️ Kids Club (4 – 12 years old) Pool side

10am - 19:00pm daily

Note: Kids below 4years need to be accompanied by the parent or nanny

☀️ The Beach Shop Pool side

7am – 22:00pm daily

Note: we will have to remove any towels from reserved sun beds that hasn't been used for more than an hour. Any personal belongings left on the sun bed, will be kept for you at the Lost and Found store. Thank you for your kind understanding

Laundry

We are offering clothes line in your bathroom for drying your swimsuits, please refrain from placing your clothes on the balcony. Otherwise, you may use our laundry service, please find the form to request the service.

Wi-Fi

You may log-in to our complimentary Wi-Fi (Accor) by putting your Email and confirm.

Safe Deposit Box

In order to maintain the utmost safety of your valuables, we kindly advise you to use your personal safe deposit box provided in your room. Please note that the Hotel is not liable for any loss of personal valuables in guests' rooms and public areas.

Shuttle Bus

We offer complimentary shuttle bus services twice daily to and from "The Dubai Mall". Kindly note that 24hours prior reservation is required so as to ensure the Availability of the services. You can pass by the concierge Desk to make a reservation or at the Reception upon Arrival.

Doctor

In case of a requirement for doctor's assistance, please inform us at the reception. A doctor can be called from outside for the initial charge of AED 500 per visit.

Excursion, Rent a Car & Recommendations

For any recommendations regarding Car Rentals, exploring the UAE, its surroundings as well as the Desert Safari Please feel free to approach us at our Concierge Desk at any time or dial "o" In your Room for further assistance.

Note: - For All the Golf Lovers, We do have the AL ZORAH golf club at your service

Do not hesitate to approach our concierge Team for more Enquiries or to book a Tea Time

WhatsApp

To enhance your stay and for your comfort we are delighted to answer your queries and requests via WhatsApp at +971 6 701 5757