

Dear Guest,

Welcome to The Cove Rotana Resort.

Please find inside the most important information for your stay and your package.

Should you need any further assistance, please dial 0.

We wish you a pleasant stay with us.



**The Cove Rotana Resort recycling program:** We love to recycle your plastic bottles and cans, we have recycling bins in public areas for you to keep it. If you have recyclables in guestroom, we request you to keep it aside and do not dispose it inside the bins, our colleagues will collect it during turndown.

**Maintain a good life for friendly animals around the resort:** please refrain from touching and feeding our animals. We have feeding program for our cats and fish in the resort

**Join us in conserving water and energy** by minimizing the replenishment of your towels and linens

**Your safety is important to us,** we kindly request you to please adhere to our Health and Safety rules around.

## Your package

### All- Inclusive Package

- Breakfast, lunch & dinner in the All-day dining restaurant **Cinnamon**.
- All inclusive beverages will be served in glass from 11:00 Hrs to 23:00 Hrs in designated outlets.
- Outlets **not** included in All Inclusive package are: Minibar, Room Service, & Basilico, as well as food from Laguna, Sunset, Breaker and Breeze Bars.
- All Inclusive package starts at **15:00hrs on the check-in day** & ends on the day of **departure at 12:00 noon**
- Any all-inclusive beverage consumption will be billed with **"zero"** amount which we kindly ask you to **sign** for internal control purposes.
- We would like to inform you that any consumption aside from your all-inclusive Package entitlement will be considered as extra charge.
- Extra charges can be closed to your room bill and settled on the departure day, when keeping a deposit on your room at the Front Desk, or can be settled directly by cash/credit card upon consumption.
- Due to hygienic and health measures, food from outside is prohibited inside the Resort premises. Food & beverage items are for consumption in the restaurants/bars only, and cannot be taken outside.



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The Cove  
**Rotana**  
Resort - Ras Al Khaimah

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## All- Inclusive beverages

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### Non-alcoholic beverages:

#### Chilled juices:

Mango, Orange, Apple, Pineapple, Grapefruit & Cranberry.

#### Hot beverages:

English breakfast tea, Earl grey tea, Green tea, Chamomile tea, Filtered Coffee, Espresso & Cappuccino.

#### Soft drinks:

Pepsi, Diet Pepsi, 7up, Diet 7up, Mirinda, Tonic Water & Ginger Ale.

### Alcoholic Beverages:

#### House wine:

Hardys Stanley Claret Red Wine & Hardys Stanley Chablis White Wine.

#### Beers:

Beck's 50cl & Carlsberg 50cl

#### Selected House Straight Spirits:

Gin, Tequila, Whisky, Vodka, Rum, & Brandy.

#### Long drinks:

Combination of above listed spirits with any listed soft drinks or chilled juices.

#### Cocktails:

Gimlet, Vodka Cranberry, Tequila Sunrise, Piña Colada, Whisky Sour, Brandy Creamer, Long Island Iced Tea, Cuba Libre, Screwdriver & Tom Collins.

#### Cinnamon & Basilico Dress Code:

Swimwear is not allowed.  
Smart casual wear mandatory



## Restaurant & Bars

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#### Cinnamon Restaurant:

Breakfast from 7:00 to 11:00

Lunch from 12:30 to 15:00

Dinner from 18:30 to 22:30

#### Basilico Restaurant: (Chargeable)

Lunch from Saturday to Thursday 12:00 to 15:00

Friday Brunch from 12:00 to 16:00

Dinner daily from 18:00 to 22:45

#### Breakers Beach Bar:

All inclusive Beverage Service from 11:00 to 19:00

Beverages Service from 19:00 to 21:00 Thursday / 19:00 to 23:00 Friday (Chargeable)

Food Service from 12:30 to 19:00 Sat – Wed / 12:30 to 21:00 Thu, 12:30 to 23:00 Friday (Chargeable)

Shisha Services from 15:00 to 19:00 Sat to Wed / 15:00 to 21:00 Thu / 15:00 to 23:00 Fri (Chargeable)

#### Sunset Pool Bar:

All Inclusive Beverages Service from 11:00 to 23:00

Food Service from 12:30 to 19:00 (Chargeable)

Shisha Services from 15:00 to 23:00 (Chargeable)

#### Laguna Bay Pool Bar:

All Inclusive Beverages Service from 11:00 to 19:00

Food Service from 12:30 to 19:00 (Chargeable)

#### Breeze Bar:

All Inclusive Beverages Service from 11:00 to 23:00

Beverage Service from 23:00 to 02:00 (Chargeable)

Food Service from 16:00 to 01:00 (Chargeable)

Shisha Services from 15:00 to 01:00 (Chargeable)

#### In-Room Dining: (Chargeable)

24 Hours.

## Recreational Facilities

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#### Bodylines Health Club:

Daily from 06:00 to 22:00

#### Avitane Spa: (Chargeable)

Daily from 10:00 to 21:00

#### Gym:

Daily from 06:00 to 22:00

#### Flippers Kid's Club:

From 10:00 to 18:00 Sat – Wed

From 10:00 to 22:00 Thu - Fri

#### Beach:

Daily from 07:00 to sunset

#### Sunset Pool:

From 07:00 to sunset Sun - Wed

From 07:00 to 21:00 Thursday & Friday

#### Laguna Pool:

Daily from 07:00 to sunset, Guests under 16 are not allowed to use the pool

## Check- in & out

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Check-in time: **15:00**

Check-out time: **12:00**

Late check-out: **Chargeable** (subject to availability)

## Shuttle Service

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#### Dubai Mall – Every Sunday and Wednesday

Departure from Cove: 11:00

Departure from Dubai Mall: 19:30

Cost : 150 AED (+5% VAT) per person, 2 ways.

Reservations is required– Kindly contact Front Desk or Guest Services office.

For internal transportation via buggy or vehicle, kindly dial "0". It may take 15-20mins.