



All inclusive

<u>CASCADE Main Restaurant</u>	Serving food in Buffet Style : Breakfast From 07:00 till 10:00 Lunch From 13:00 till 15:00 Dinner From 19:00 till 22:00 Late Dinner From 23:00 till 01:00 Upon Request in advance
<u>Breakfast Box:</u>	Please order your meal box for your excursion at the Reception. Kindly note that the last time to order a breakfast box or lunch box is one day in advance until 19:00h
<u>Dressing:</u>	We are kindly requesting to not wear swimming costumes and shorts in the Lobby, Reception area and in the restaurant during the meal time. The sleeveless shirts and slippers are not acceptable in the restaurant during the dinner time.
<u>Outside Visitors:</u>	All outside visitors will be charged according to the ordered food and beverage prices. The day use or beach use services will be extra charge according to the resort rules. /Policy And Availability based on Occupancy Please contact the Reception for assistance.
<u>Lobby Bar:</u>	Open 24 hours serving all hot, cold and non-alcoholic drinks based on All inclusive concept Local alcoholic drinks served from 10:30h till 23.00h Local Wine served during Lunch and Dinner only All Beverage is served by glasses and Acrylic No alcoholic drinks to be served to the children under 18 years. All Beverage is served in Outdoor Bars by Acrylic and One Way Cups ONLY Note : Local Alcoholic Drinks minimum 05 types Local Alcoholic should be available based on market condition
<u>LAGOON (Bar & Food Court)</u>	From 10:00h until 17:00h - Soft & Hot & Local Alcoholic drinks From 18:00h until 23:00h - Soft & Hot & Local Alcoholic drinks From 10:30h till 11:30h – Late breakfast (Light bakery) From 16:00h till 17:00h – Elegant British Tea Time
<u>Beach Bar</u>	From 10:00h until 17:00h serving all Soft & Hot & Local Alcoholic drinks From 12:30h till 15:00h serving Light Snacks Shuttle Bus starting from 08:30 am till 16:45
<u>QUEEN Discotheque:</u>	Open from 21:00h till 02:00h. Serving cold and local alcoholic drinks against charge
<u>Royal Piano Bar</u>	Located above Lobby Bar; open from 18:00h till 02:00 am Serving Special Alcoholic Drinks against extra charge
<u>Shisha Corner</u>	Open from 17:00h till 02:00 am against extra charge
<u>La Luna Resturant :</u>	Subject to pre-reservation and appreciate to communicate the reception during your stay to make your reservation
<u>Swimming Pool & Beach</u>	Main pool with slides and Aqua Kids pool open from 8:00h till Sunset Beach located in 5 minutes from the resort with free shuttle bus (Go & Back) from 8:30h till sunset. Kindly be advised that it is not allowed to reserve sun beds at the pool and at the beach
<u>Tennis Court:</u>	Open from 09:00h till 18.00h. Free of charge once per stay; more than 1 time against extra charge
<u>Towels Exchange:</u>	At the pool from 08:00 till 17:00. The Towel Card entitles you for one towel exchange per day. Every further exchange will be against extra charge. Please return the Towel Card back to Reception upon check out. Missing towels will be charged 100 LE each. Please don't note its not allowed to take the towel to the room, we kindly requesting to return it back to the Towel center after using end of every day

Address :

Al Mamsha El Seyahi Str., Hurghada
Red Sea—Egypt

Contact Details:

Tel.: +2 065 3465275 / 76/77
Mail: reservation@royallagoonsresort.com



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<u>Kids Club:</u>	From 10:00h till 13:00h From 15:00h till 17:00h For more information , kindly contact our Animation Team
<u>Kids Discotheque:</u>	We are inviting you and your children to join us in the wonderful world of activities offered by our animation team in the kids club from 20:00h till 21:30h
<u>Safe box</u>	Available in all rooms free of charge. Kindly requesting to leave your safe door open upon check out. The Hotel Management takes no responsibility for valuables left in your room (items not
<u>Wake up Call:</u>	Please contact Reception. Ext: 0 or 1
<u>Laundry:</u>	Please use the laundry requisition located in your wardrobe For more information Ext: 0 or 1 (Payment at the Reception upon check out).
<u>Health Club & Gym Hall</u>	Open from 09:00h till 18:00 h. against extra charge.
<u>Housekeeping:</u>	The cleaning time in the rooms is from 08:00h till 17:00h according to the schedule. If you prefer a certain time please contact Reception 0 or 1
<u>Mini Bar:</u>	1 small bottle of mineral water per adult will be refilled free of charge on a daily basis. Any additional refill will be for extra charge
<u>Shops:</u>	Shopping center is located in lobby area. Opening time is from 09:00h till 23:00h.
<u>Doctor:</u>	The Doctor is available 24 hours Against extra charge.
<u>Limousine Service:</u>	The Limousine desk located in Lobby area Against extra charge.
<u>Check Out:</u>	Please let us know when we can pick up your luggage one day before your check out. Kindly note that the maximum check out time is 12:00 noon; you are kindly requested to return back the towel cards and settle your account if you have any extras to pay. If you would like to stay in the room longer, please contact Reception Desk & will be according to our availability. It will be extra charged. For more information, please contact the Reception Ext. 0 or 1
<u>Payment:</u>	You have the possibility to choose either to pay cash or to pay by credit card (We accept only Visa or Master Card).

- All Inclusive Service starting from 11:00 am on arrival date till 12:00 noon on departure date
- At the departure day All inclusive ends with breakfast regardless the arrival time at the day of arrival
- Any service NOT mentioned on this sheet will be against extra charge to be paid locally by the guest
- **Fast Food Section , Fresh Juices & Turkish Coffe Against Extra Charge**
- **Hotel will not allow guests bringing any food items from outside to Hotel**

HAVE A NICE STAY 😊

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